

Benefits of moving to Enterprise Exchange:

- No server hardware or software cost to the department.
- Commitment to new server software updates. Exchange 2007 will be available only to users of Enterprise Exchange, and will be ready in spring/summer of 2007.
- 24/7/365 support.
- Maintenance downtime scheduled during University-wide maintenance on Saturday at 11 p.m.
- Departmental IT staff have more time to devote to other technological improvements for the department.
- No support charges for Exchange server problem resolution. Departments with their own Exchange server are charged \$65/hour for support requests.

What if my department already has an Exchange solution?

Departments that use Exchange on a local level can migrate to the Enterprise solution. Utilization of Enterprise Exchange by existing departmental Exchange users will bring a cost and support benefit to the department.

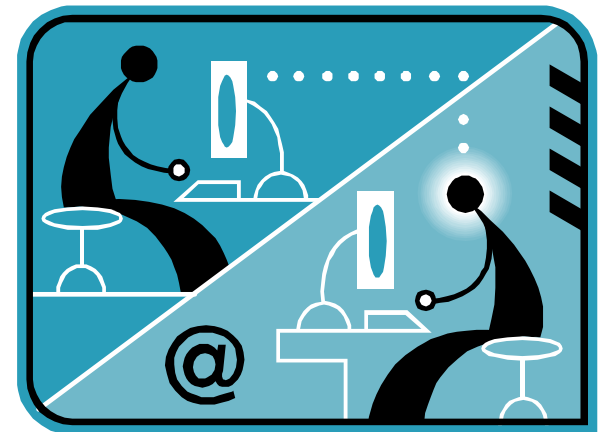
For more information or to schedule an informational appointment call the Technology Help Desk
(412) 624-HELP [4357]



*Computing Services and
Systems Development*

Enterprise Exchange

A University- wide E-mail and Calendar solution

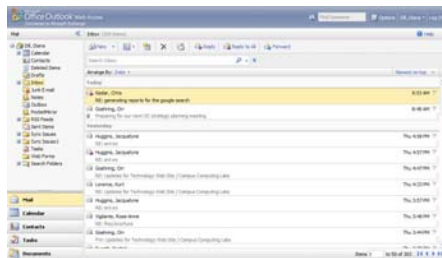


Enterprise Exchange: Collaboration at a University Level

Enterprise Exchange offers the entire University community access to Enterprise-wide e-mail, calendar, and contact solutions. With Enterprise Exchange, it is easier to schedule meetings with colleagues regardless of department affiliation. The Global Address List (GAL) lists all individuals with a primary University Computer Account. This listing is accessible from home by either using the Exchange via the web or Outlook.

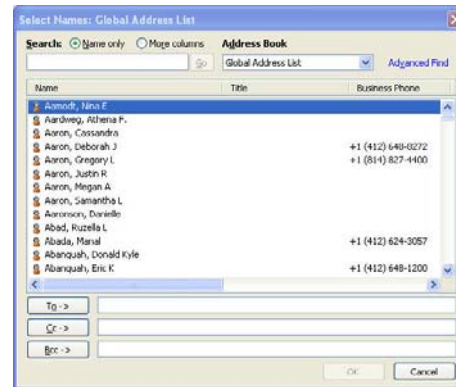
Enterprise Exchange via the Web (OWA)

Users of Enterprise Exchange have user-friendly access to e-mail, calendar, and contact information from home with Outlook Web Access (OWA).



Global Address List (GAL)

The Global Address List contains a list of all 47,000 individuals with primary University Computer Accounts. Every student, faculty, and staff member at the University of Pittsburgh is listed in the GAL.



Shared Calendars and Delegates

Enterprise Exchange makes scheduling easier by providing faculty and staff with a University wide solution to scheduling appointments and sharing calendars. Department administrators can designate delegates to schedule and respond to calendar appointments.

A 250 MB storage quota is available with Enterprise Exchange.

Resource Scheduling and Management

Departments can have shared calendars for resources, such as conference rooms, laptops, and other equipment. Resources can be maintained by a departmental administrator or can auto-respond if the requested time is available.

Distribution Lists

Responsibility Center Administrators can create and maintain distribution lists of e-mail groups within a department. Groups can be made available to or secured from the rest of the University community.

Contacts, Notes, Tasks

Personal address books, notes and tasks are stored on the server and are available via Outlook and the Web (OWA).

Enterprise Exchange is available to departments at no additional cost. Departments can reallocate funds for Exchange servers to other projects.